

## Admissions Offer Information – Laptop

All learners use a laptop in their general day to day studies and are required to purchase an academy laptop from our chosen IT hardware supplier.

### How and when to order your laptop

You will receive information shortly by email with details of costs, payments, direct debits, etc.

### What's involved?

Learners are provided with a computing device that is connected to The JCB Academy network for the entire time they are a learner at The JCB Academy, enabling more creative use of technology to enrich learning and develop skills.

### The benefits:

- Access to The JCB Academy's choice of device.
- Available for use at home and in the classroom.
- Covered by warranty and insurance for three years subject to excess.
- Payment up front or can be spread over 24 months.
- No personal credit checks.

### What do you get?

- Bulk education-based pricing.
- All necessary software for a learner's education. This is provided with fully supported Wi-Fi access, secure filtered internet access and technical support while on The JCB Academy's premises.
- Comprehensive warranty package.
- Comprehensive accidental damage and full theft insurance.
- Single point of contact for the claims process.

### How can I pay for the laptop?

The laptop can be purchased by paying in full or by paying in monthly installments over 24 months.

### Who owns the device?

The finance company owns the device until all payments have been made; at this point the device will be owned by the learner/parent/carer

### What can learners do with the device?

Learners can take the device home during the evenings, weekends and school holidays. There will be times when the devices are collected in by The JCB Academy's IT team for required updates. Learners can also connect to the internet at home.

### Insurance and warranty

Warranty issues with the device will be dealt with initially by The JCB Academy's IT Technicians and then via Hardware Support Technicians. Insurance (accidental damage) can be reported through the insurance supplier's portal. You will receive an initial logon for your portal within a couple of weeks of receiving the device. Insurance claims will be subject to a parent excess charge.

### Can I bring in my own device that I have already purchased?

No, the device must be purchased from our supplier as it is approved and compatible with all The JCB Academy's systems.

Can we install our own software?

No, as the device will be connected to The JCB Academy's IT network this is not possible. However, once a learner leaves The JCB Academy the device will be returned to its original state and the learner will be able to install their own software.

What happens if I miss a payment or can no longer afford the device?

The device will have to be returned; the device is not owned until the final payment is made.

What happens if I cannot afford to join the scheme?

Financial assistance may be available to support the cost of the device. This is means tested and applications should be submitted directly to The JCB Academy. For information, some level of financial assistance will be awarded where the total household income (including benefits) is below £27,500 (this threshold is reviewed annually). Please contact our finance team at [finance@jcbacademy.com](mailto:finance@jcbacademy.com) or visit our website for further information at <https://jcb-academy.com/financial-support-parents-academy/>. Parents/carers applying for financial assistance will still need to sign up and register on the laptop portal in order to activate the insurance and warranty.

***Please note***

It is important to remember that whilst The JCB Academy is registering and enabling the scheme to purchase a laptop, ultimate responsibility for the device lies with parents/carers and learners. The JCB Academy has limited resources and therefore if damage occurs cannot guarantee to provide a direct replacement or issue a 'spare' device for home use.